

Expression of Concern

Please use this form to raise a concern about a psychotherapist registered with the General Psychotherapy Council (GPsyC).

The GPsyC cannot investigate concerns or complaints that are being or have already been addressed by other organisations.

CONTACT DETAILS

Complainant (Client) Details

Name:

Address:

Email:

Telephone:

If you are contacting us on behalf of someone who wants to make a complaint, please provide your contact details below.

Name:

Address:

Email:

Telephone:

COMPLAINT DETAILS

Details of the GPsyC registered practitioner you are complaining about:

Practitioner Name:

GPsyC Registration No:

To help us assess your complaint, please confirm of the following:

<p>I'm a client who has received psychotherapy from the GPsyC registered practitioner detailed above.</p>	<p style="text-align: center;"><input type="checkbox"/></p>
<p>I am making a complaint on behalf of another person, who has received psychotherapy from the GPsyC registered practitioner detailed above.</p>	<p style="text-align: center;"><input type="checkbox"/></p> <p><i>If you've ticked this box, please include with this form:</i></p> <ul style="list-style-type: none"> • <i>Written permission from the person you're making this complaint on behalf of, giving you permission to make this complaint on their behalf.</i> • <i>An explanation of why this person is unable to make the complaint themselves.</i>
<p>I am the legal guardian or authorised adult of a minor or adult lacking legal capacity to make this complaint.</p>	<p style="text-align: center;"><input type="checkbox"/></p> <p><i>If you've ticked this box, please include with this form:</i></p> <ul style="list-style-type: none"> • <i>Documentary evidence that the person you are complaining on behalf of is a minor or lacks legal capacity.</i>

What were the start and end dates of the psychotherapy sessions?

When did the specific matter of contention occur?

Explain the nature of the complaint; please be specific and provide clear details where possible.

cont...

Please provide any further information – such as, any steps taken to try to resolve the matter directly with the practitioner – which might assist us in assessing your complaint:

Have you made a complaint to another body or organisation regarding this complaint?
If 'Yes', please tell us the name of that body or organisation.

SUPPORTING EVIDENCE

Please attach any evidence/documentation that can help us address your complaint? Supporting documentation might include, messages, emails or letters, for example.

CONSENT

In addition to the GPsyC having sight of this form, I understand that a copy of this complaint form and any supporting material will be sent to the GPsyC registered practitioner I am complaining about.

Print Name:	
Signature:	Date:

We will only use the information you have provided for the purposes of administering your complaint.

Send us this completed form, by email or post, together with all supporting documents to:

contact@gpsyc.org

or

**General Psychotherapy Council
Registrar
85 Wimpole Street
London
W1G 9RJ**